



## Lodge Operations Maintenance Technician

SEASONAL FULL TIME

Knight Inlet Lodge is an Indigenous owned world-famous grizzly bear viewing lodge situated in Knight Inlet and the southern portion of the Great Bear Rainforest. Since 1996 Knight Inlet Lodge has facilitated wildlife viewing experiences and eco-adventures for discerning individuals, couples, and families.

We are seeking a Lodge Operations Maintenance Technician at Knight Inlet Lodge for the 2023 season and beyond. This is an excellent career opportunity for a self-starter with a suitable mix of experience and qualifications.

The Maintenance Technicians are responsible for performing regularly scheduled preventative maintenance tasks and the day-to-day repairs as required of our floating lodge infrastructure, our fleet of boats, vehicles, and road maintenance equipment. The role also calls for a variety of non-routine maintenance, general infrastructure caretaking, and responding to facility emergencies.

The Maintenance Technicians must be team players capable of building strong relationships with the lodge management team and collaborative relationships with all other in-lodge staff. The role requires the ability to work independently, problem solve, and troubleshoot a wide variety of tasks in a remote location. Flexibility, effective time management, and strong attention to detail is required.

This role requires multitasking to ensure efficiency and operational readiness of the Lodge's infrastructure and equipment. This includes practical familiarity with all infrastructure systems (power generation, fuel storage and distribution, and water/wastewater), plumbing, electrical, and mechanical systems. Good communication skills are essential for supervising 3rd party on-site contractors when required.

Solid foundational knowledge and experience in all aspects of remote lodge operations and maintenance is an asset.

This is a seasonal, full-time position, starting in April through to the end of October. Candidates must be available to work throughout the entire season without interruption.

### **Essential Duties and Responsibilities:**

1. Maintaining lodge buildings, bear viewing infrastructure, and equipment through competent trade-based skill sets.
2. Manage facility assets records and logs.
3. Communicate in a business-like fashion with Knight Inlet Lodge management,
4. Maintain a clear understanding and compliance with all operational and safety standards



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5. Oversee maintenance projects and tasks through to completion
6. Supervise 3rd party contractors and suppliers on-site, as required.
7. When interacting with our guests ensure they are treated in a helpful and courteous manner;
8. Provide regular feedback and insights to plan for future building and core system needs

### **Preferred Minimum Qualifications:**

- 3-5 years of building maintenance experience
- Occupational First Aid Level 1 with Transport
- Valid Driver's License
- Post-Secondary education or long-term apprenticeship in a relevant facility maintenance trade, preferred
- Chainsaw Operator Certification, preferred.

### **Competencies, Knowledge, Skills, Abilities, and Other Qualities:**

- Experience with small engine repair and routine maintenance for generators, 4-stroke outboards, vehicles, chainsaws, and similar equipment
- Experience with general building repair and maintenance as it relates to all core trade applications
- Experience in troubleshooting and performing minor repair of electrical systems and their controls, including inverter system
- Motivated team player who is willing to pitch in and help others, as required
- A willingness to share knowledge and skills with others
- An understanding and desire to promote equality and respect within the workplace
- Detail-oriented with an ability to work towards big picture goals and priorities
- Strong communication skills; able to deliver, receive, and act on feedback in an effective manner
- Excellent time management skills to ensure all tasks are performed on time and according to schedule; trustworthy and self-directed in completing the core functions of the role.

### **Working Conditions:**

- Must be able to stand and be mobile for an efficient 10-hour shift
- This position is required to live in a remote lodge environment during work shifts
- Work tasks are performed indoors and outdoors



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- Interaction with regional wildlife is common while performing work tasks outdoors
- This role is required to respond to facility and operational issues and emergencies while on shift
- Frequently required to climb ladders
- Regularly lift and/or move up to 30 pounds
- Heavy and/or awkward lifting over 60 pounds on occasion, that may require assistance
- Required to regularly educate other staff in the correct use of lodge facilities and equipment

**Preferred Minimum Qualifications:**

This position description is an overview of the scope of responsibilities for the role described above. With the evolution of Knight Inlet Lodge, the responsibilities of this position may change, as may the details that are associated with many of the tasks. During these times of change, this position requires the flexibility and willingness to accept new responsibilities and potentially transfer others.

**Applicant Will:**

- be well groomed, courteous, honest, and, reliable
- be required to maintain positive interactions with guests and co-workers throughout the day, including at mealtimes and during unscheduled periods
- be comfortable working outdoors in a variety of weather conditions
- follow Knight Inlet Lodge protocols, procedures, and policies

**SALARY / BENEFITS**

1. Competitive remuneration negotiable based on skills, experience & qualifications.
2. 4% vacation pay;
3. Gratuity sharing program;
4. Float plane transportation between Campbell River and the lodge.
5. Accommodation and all meals while at the lodge.
6. Shift rotation – 14-days on with 7-days off.

***Salary – Competitive remuneration negotiable based on skills & experience***

Please apply with cover letter, resume (listing all current certifications), and at least 3 professional references to; [info@grizzlytours.com](mailto:info@grizzlytours.com) We thank all applicants for their interest; however, only short-listed applicants will be contacted.

COVID-19: All customers and staff are required to be fully vaccinated to visit/work at any of our facilities.



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